

Case Sale FAQ's

Q: Can I place a pre order to be picked up at a later time or at the West Side Release Party?

A: Yes, you sure can! Please make note on your pre-order what your plan for pick up is if you will not be able to pick up the weekend of the sale.

Q: I don't live locally but would like to place a pre-order and have the wine shipped. Can I do so?

A: Yes, just note on your form that you would like to have your wine shipped with applicable shipping charges.

Q: Can I have a case sale order shipped with free shipping?

A: No, unfortunately due to the rising cost of shipping and the great deal we are offering on wine, we cannot offer free shipping with this sale.

Q: Does my club discount apply in addition to the sale price?

A: No, it does not.

Q: Can I mix cases?

A: Yes, you may mix a case on any of the wines listed at the top of the order form with bottle prices. Any wines listed at the bottom as a case special may not be mixed.

Q: Can I pick up my wines early?

A: Unfortunately, we are not able to have wines ready to pick up before the weekend of the sale.

Q: Can I substitute the case sale order for my October club release?

A: No, we offer these great deals to members in good standing. This includes the upcoming May release.

Q: Will these wines be available for tasting the weekend of the sale in Prosser?

A: Most of the wines will be available to taste the weekend of the sale. The only exception are wines with very low inventory.

Q: I don't want to purchase five cases, but I would like to take advantage of the sale. Can I place a pre-order for less than 5 cases?

A: The pre-order form is for 5+ cases, but you can take advantage of the sale during the event April 11-13, where you can purchase any amount 1 case or above. If you do submit a pre-order for less than 5 cases, we will process your pre-order after all 5+ pre-orders have been fulfilled while supplies last.

Q: I can't make it to the Tasting Room on the day of the sale, can I call in to place an order under 5 cases?

A: We will make every attempt to answer the phone, but because the sale is a busy day, we can't make any guarantees that we will be able to answer your phone call. If we are unable to answer, please leave a voicemail with your name, phone number, email address, and your desired order.