

Case Sale FAQ's

Q: Can I place a pre order to be picked up at a later time or at the West Side Release Party?

A: Yes, you sure can! Please make note on your pre-order what your plan for pick up is if you will not be able to pick up the weekend of the sale.

Q: I don't live locally but would like to place a pre-order and have the wine shipped. Can I do so?

A: Yes, just note on your form that you would like to have your wine shipped with applicable shipping charges.

Q: Can I have a case sale order shipped with free shipping?

A: No, unfortunately due to the rising cost of shipping and the great deal we are offering on wine, we cannot offer free shipping at this time.

Q: Does my club discount apply in addition to the sale price?

A: No, it does not.

Q: Can I mix cases?

A: Yes, you may mix a case on any of the wines listed at the top of the order form with bottle prices. Any wines listed at the bottom as a case special may not be mixed.

Q: Can I pick up my wines early?

A: Unfortunately, we are not able to have wines ready to pick up before the weekend of the sale.

Q: Can I substitute the case sale order for my October club release?

A: No, we offer these great deals to members in good standing. This includes having received the May release and the upcoming October release.

Q: Will these wines be available for tasting the weekend of the sale?

A: Most of the wines will be available to taste the weekend of the sale. The only exception are wines with very low inventory.